

JAKE BONTKOWSKI

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EDUCATION

Bachelor of Science in User Experience Design (UI/UX), minor in Cybersecurity | Bradley University
August 2020 – May 2023

CompTIA Security+ CE certification | CompTIA
July 2023

EXPERIENCE

Interactive Media Exhibition

- Managed a team of designers to create a unique experience for a museum exhibition
- Provided feedback and insight to designers as the UI/UX Lead
- Awarded 'Design Award for Galactic Excellence' presented by Volition

Caterpillar Engineering App

- Collaborated with engineering and product teams to design an AR maintenance application for tablet
- Created mockups, prototypes, and client presentations
- Conducted several rounds of usability testing

OSF Kiosk App

- Designed a tablet application interface that facilitated homeless access to healthcare and other essential services
- Worked directly with client through planning and presentations

WireSense AR App

- Developed brand, information architecture, user flows, and personas to establish the application core
- Designed AR mobile application prototype that allowed users to see active cabling and other POIs through walls

Wellness Wearable App

- Created wearable solution for apple watch users to improve mental health through variable check-ins
- Created mockups, presentations, and prototypes

Live Double-Blind Penetration Test

- Facilitated communications between teams as a liaison
 - Planned security assessment, executed assigned tasks, and reported results to the client
 - Executed a successful on-site team breach
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SKILLS

- Usability Testing
- Wireframing
- Prototyping
- User Research
- Visual Design
- Information Architecture
- HTML/CSS

TOOLS

- Figma
 - Illustrator
 - After Effects
 - Photoshop
 - XD
 - Trello
 - WordPress
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WORK

Tasting Room Attendant

Cooper's Hawk

Algonquin, IL

December 2023 – Present

- Promoted and sold a variety of wines to guests based on their preferences and occasion
- Utilized POS system to process transactions accurately and efficiently
- Provided food pairing suggestions to enhance guest satisfaction and wine tasting experience
- Demonstrated extensive knowledge of different wines, regions, and grape varietals
- Delivered exceptional customer service by addressing inquiries and resolving issues promptly

Store Manager

Fossil Inc.

Schaumburg, IL

May 2019 – August 2020

- Maintained accurate inventory records and effectively managed stock levels to meet customer demand
- Implemented strategic visual merchandising displays to enhance the overall shopping experience for guests
- Demonstrated expertise in product knowledge to assist customers in making informed purchasing decisions
- Managed cash handling procedures to ensure accuracy and security of all transactions
- Managed a team of sales associates to achieve company goals
- Assisted sales team with higher level issues and guest requests